



2008 Summer Conference

Think Lean

June 20, 2008
Friday
8:30 AM—12:15 PM



HSAG
1600 E. Northern Avenue,
Suite 100
Phoenix, AZ 85020
(602) 264-6382

Agenda

8:00 am Registration / Continental Breakfast

8:30 am Lean Thinking: Apply and Industrial Model of
Industrial Model of Improvement to Healthcare

- Learn how lean can be applied in healthcare settings
- Review essential lean tools
- Translation of lean into a post industrial caring model
- Take away tool that can improve your work flow

Sylvia Bushell

12:15 pm Adjourn

Sylvia Bushell achieved her Masters in Administration from California State University in Northridge, CA. She spent 5 years working in a 250 physician multi-specialty medical group practice with 16 healthcare centers, and 6 years in a acute care setting focused on patient flow.

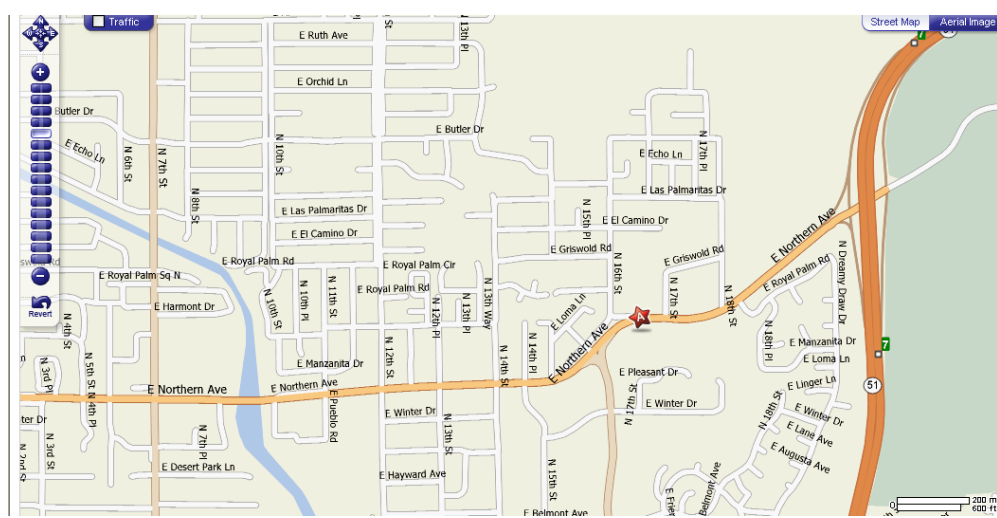
Sylvia will teach us the benefit of value steam mapping and lean improvement events.

Attend the 2008 Summer Conference, drop your business card into our bag, and you could win registration to the NAHQ Conference, September 14 – 17, 2008 in Phoenix.

Think Lean

Program Fee: \$60.00 for AzAHQ Member; \$95.00 for Non-AzAHQ Members
(Includes: Applied for 3.5 CPHQ credits and continental breakfast.)

HSAG is located in North/East Phoenix, on Northern Avenue between 17 and 51. They are on the north east corner off of 16th Street. Please feel free to contact HSAG if you need further directions.



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