



ARIZONA ASSOCIATION
for HEALTHCARE QUALITY

CPHQ Review Course

Saturday February 16, 2008

Carl T. Hayden VAMC

650 E. Indian School Road

Phoenix, AZ 85012

Have you thought about becoming certified in healthcare quality?

This course will help you prepare to take the CPHQ exam. All handouts are provided so you don't need to purchase a separate book for this course.

7.0 CPHQ credits have been requested from the National Association for Healthcare Quality

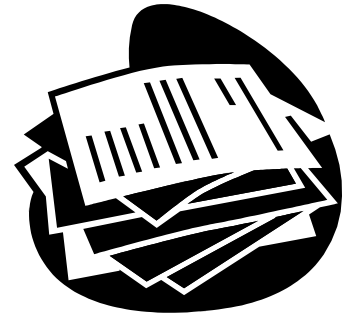
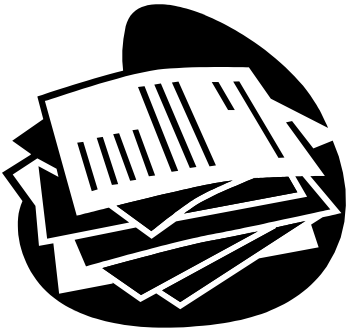
If you have questions about the program, please contact:

Nancy Claflin RN PhD CCRN CPHQ FNAHQ

602 277-5551, extension 7333 pager 602 779-3921

Agenda

7:00—7:15 am	Registration
7:15—8:15 am	Management & Leadership
8:15—9:30 am	Performance Improvement
9:30—9:45am	Break
9:45—11:15 am	Performance Improvement
11:15—12:00 pm	Patient Safety
12:00—1:00 pm	Lunch
1:00—2:30 pm	Information Management
2:30—2:45 pm	Break
2:45—4:00 pm	Information Management
4:00—4:30pm	Wrap Up & Evaluation



Program Fee: \$125.00 for AzAHQ Member; \$160.00 for Non-AzAHQ Members
Includes: 7 CPHQ credits, continental breakfast, lunch and snack.

Register by logging into the AzAHQ website: <http://www.azahq.org/>

Click on Education. Under Educational Events, if you are a member, click on the member price, then log in using your username and password. Click on Select Product. Click on Select Payment Method. If you are not a member, click on the non member price, and you are taken to a similar screen. You can pay online using Paypal, or you can select Offline payment and mail your check to:

Holly Grems
AzAHQ Association Manager
16501 N. El Mirage Road, #826
Surprise, AZ 85374

