



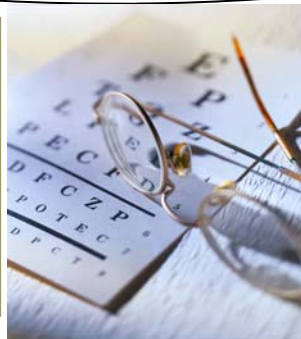
ARIZONA ASSOCIATION
for HEALTHCARE QUALITY

CPHQ Review Course

September 1, 2007

Saturday

7:00 AM—4:00 PM



Carl T. Hayden VAMC

650 E. Indian School Road.

Phoenix, AZ 85012

(602) 277-5551 x7333

Have you thought about becoming certified in healthcare quality? This course will help you prepare to take the CPHQ exam. All handouts are provided with this course. It is not necessary to purchase a separate book. 7.0 CPHQ credits have been applied for the program from the National Association for Healthcare Quality (NAHQ). If you have questions about the program, please contact Nancy Claflin at 602 277-5551, extension 7333.

Speaker:

Nancy Claflin RN PhD CPHQ FNAHQ

Agenda

This class is located at the Carl T. Hayden VA Medical Center, 650 E. Indian School Road, Phoenix, Arizona, 85012 in building 7. If you are driving north on 7th Street, there is a light at 7th Street and Indian School Road. Continue north past Indian School and past another traffic light which leads west into the medical center. Just north of the second traffic light turn west into the medical center at the first driveway (there is no light). When you turn in, building 8 will be immediately to your right a parking lot is located immediately to your left. Building 7 is located just west of building 8. Contact Nancy Claflin at 602 277-5551 ext. 7333 for questions.

7:00—7:15 am	Registration
7:15—8:15 am	Management & Leadership
8:30—9:30 am	Performance Improvement
9:30—9:45am	Break
9:45—11:15 am	Performance Improvement
11:15—12:00 pm	Education & Communication
12:00—1:00 pm	Lunch
1:00—2:30 pm	Information Management
2:30—2:45 pm	Break
2:45—4:00 pm	Information Management

[Email your reservation](#)



Brought to you by:
**Arizona Association For
 Healthcare Quality**
www.azahq.org

CPHQ Review Course

Program Fee: \$125.00 for AzAHQ Member; \$160.00 for Non-AzAHQ Members
 (Includes: Applied for 7 CPHQ credits, continental breakfast, lunch and snack.)

You may now pay for this education session via PayPal located on the AzAHQ website

- Log onto <http://www.azahq.org/amember/membership.php>.
- Type in your user name and password
- At the next screen you will select which product and which payment method you would like to use.
- The rest is self explanatory

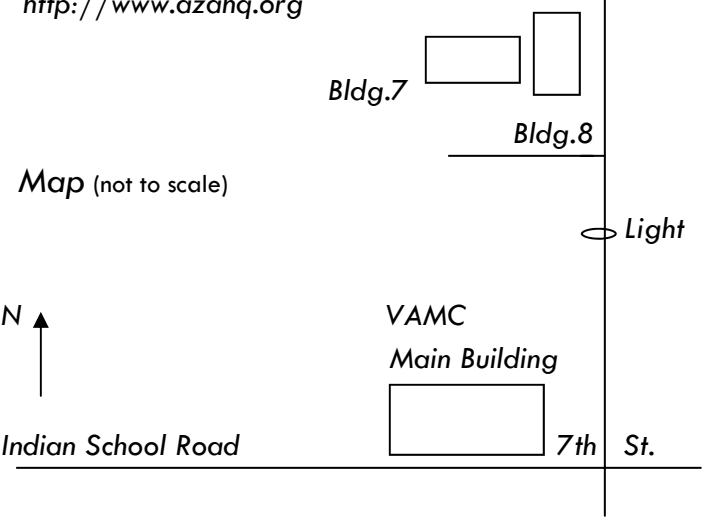
Complete this registration

- Make a copy for your records
- Enclose your check and mail to:
 Nancy Claflin
 2237 E. Tahitian Way
 Gilbert, AZ 85234

Call in your reservation

- To Nancy Claflin at 602 277-5551 x7333
- If leaving a message, please make sure you leave all of the required information, or a phone number

- Mail in your check.
- To: nancy.claflin@va.gov
- Please provide all of the required information
- Be prepared to pay at the door upon arrival for the program
- Please make checks payable to AzAHQ.
<http://www.azahq.org>



Company/Institution/Organization: _____	
Name _____	Position/Title/Credentials _____
H-Address _____	Wk-Address _____
H-City/State/ZIP _____	Wk-City/State/Zip _____
H-Phone _____	Wk-Phone _____
H-Email _____	Wk-Email _____