



National Association
for Healthcare Quality

Continuing Education Approval

Application Instructions

Biographical Data

This form is to be completed for all Faculty or Speakers.

Name: Ann L. Totsch, RN, BSPA, MBA

Preferred Address 2400 South Avenue A, Yuma, AZ 85364

Email atotsch@yumaregiona.org Phone 928-336-7044

Credentials: RN, BSPA, MBA , Health Care Risk Management Certificate-ASHRM

Presentation Title: Introduction to Risk Management

Employer: Yuma Regional Medical Center

Current Position: Director of Risk Management

Education Include Degree and Institution:

RN—Blessing School for Nurses—Diploma Program, BSPA—St. Joseph's College, MBA—University of Phoenix, with minors in Bioethics and Adult Education

Use the space below to briefly describe your professional experience or areas of expertise related to the content of this continuing education activity. (Do not include CV's)

Organized, planned and implemented the Risk Management Program for two different institutions. Developed formal and informal mechanism for risk identification and maintain collaborative relationships with key departments. Authored the Risk Management plan along with appropriate policies and procedures. Developed statistical and qualitative reports and a dash board report for the hospital board. Surveyed all clinical departments for risk management educational needs, compiling the results, developing and conducting educational programs for all levels of staff on a variety of risk related topics. Developed a hospital-wide program for management of exposures and providing for all aspects of claims management. Assures consistent and expedient use of remote data entry incident reporting, manager follow-up and the electronic claims management program.