



ARIZONA ASSOCIATION
for HEALTHCARE QUALITY

CPHQ Review Course

Saturday February 25, 2012
Phoenix VA Healthcare System
650 E. Indian School Road
Phoenix, AZ 85012

Have you thought about becoming certified in healthcare quality?
This course will help you prepare to take the CPHQ exam. All handouts are provided so you don't need to purchase a separate book for this course.


Application made to National Association for Healthcare Quality for 8.0 CE hours.

If you have questions about the program, please contact:

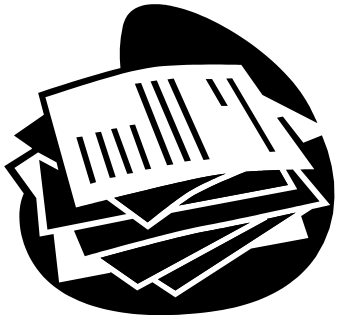
Holly Grems, AzAHQ Manager

623-680-9955 or azahqassociationmanager@juno.com

Agenda



7:15—7:30am	Registration
7:30—8:30 am	Management & Leadership
8:30—9:45am	Performance Improvement
9:45—10:00am	Break
10:00—11:30 am	Performance Improvement
11:30—12:30 pm	Patient Safety
12:30—1:00 pm	Lunch (included)
1:00—2:30 pm	Information Management
2:30—2:45 pm	Break
2:45—4:00 pm	Information Management
4:00—4:30pm	Wrap Up & Evaluation



Program Fee: \$125.00 for AzAHQ Member; \$160.00 for Non-AzAHQ Members

**You will receive confirmation from Holly Grems, AzAHQ
Association Manager, that you are registered.**

Register by logging into the AzAHQ website: <http://www.azahq.org/>
Click on Education. Under Educational Events, if you are a member, click on the member price, then log in using your username and password. Click on Select Product. Click on Select Payment Method. If you are not a member, click on the non member price, and you are taken to a similar screen. You can pay online using Paypal, or you can select Offline payment and mail your check to:

Holly Grems
AzAHQ Association Manager
20118 N. 67th Avenue, Suite 300-470
Glendale, AZ 85308

This course will help you assess your readiness to take the CPHQ certification examination. Although there are no minimum education or experience criteria, the Healthcare Quality Certification Commission recommends that each candidate take the time to assess and judge his/her own readiness to apply to take the CPHQ examination, particularly those individuals who haven't worked in the healthcare quality field for two years. The examination is designed to test the knowledge, skills, and abilities of effective quality management professionals who have been performing a majority of the tasks on the examination outline for two years. The examination does not test at the entry level and is not appropriate for entry level candidates.

The class will be held in Building 21, Room 102. Building 21 is marked 21 on the map below. Gates are closed on 7th Street on weekends, so you will need to enter from Indian School Road. Drive north through the campus to Building 21 (a large white building with columns in front of it shown on the lower right hand corner of the map below) which is near 7th street. There is parking next to Building 21. The phone number to call for directions on the day of class is 602-625-3628.

