



ARIZONA ASSOCIATION  
for HEALTHCARE QUALITY

**Friday**

**June 10, 2011**

**7:30am-12:30pm**

**Health Services  
Advisory Group**

**HSAG Conference Center  
3133 E. Camelback Rd.  
Suite 300  
Phoenix, Az 85016**

**Presenters:**

Suzanne R. Anders, MHI, RN, CPHQ  
Clinical Quality Specialist  
HSAG

Joseph M Bestic, BA, NHA  
Director, Nursing Home  
HSAG

Padma Taggarse, BA, MS  
Director, Physician Office Quality  
HSAG

***2011 AZAHQ Annual  
Summer Conference***

***CMS HEALTHCARE UPDATES***

**Agenda**

7:30 am	Registration/Continental Breakfast
8:00 am	Introduction
8:15 am	10th Scope Scoop Suzanne Anders, MHI, RN, CPHQ
9:45am	BREAK
10:00am	Long-Term Care Quality Improvement Programs & Initiatives Joseph Bestic, BA, NHA
11:00 am	EHR Meaningful Use: How it is Meaningful, and What's the Use? Padma Taggarse, BA, MS
12:00 pm	Introduction to Patient-Centered Medical Homes Padma Taggarse, BA, MS
12:30 pm	Wrap up & Questions



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## *2011 AZAHQ Annual Summer Conference*

### *CMS HEALTHCARE UPDATES*

**Program Fee: \$65.00 for AzAHQ Member; \$100.00 for Non-members**  
**(Includes: Applied for 4.0 CPHQ credits and continental breakfast)**

Please use our online Registration:

- Use your browser back button to return to the list of education events or go to <http://azahq.org/education> for the list of upcoming education events
- Click on “how to register” link to complete the registration
- If any difficulty, email: [quality@azahq.org](mailto:quality@azahq.org) or call (623) 680-9955

Payment:: at least 7 days prior to conference is appreciated PayPal: follow directions on the online education registration form. Mail check payable to AzAHQ after completing online registration to:

Holly Grems, AzAHQ Association Mgr  
20118 N. 67th Ave, Ste 300-470  
Glendale, AZ 85308

Request for cancellation refund must be made by emailing [quality@azahq.org](mailto:quality@azahq.org) or call 623- 680-9955.

### **Parking and Entry to HSAG**

HSAG is located at 3133 E. Camelback Road, Suite 300. The **easiest access to the parking garage** is from 32nd Street, south of the HSAG building. Enter the parking garage from the south end. As you enter the garage, make an immediate **left**, then **turn right to drive up the center-section ramp**. Take the **ramp up to the second** (top, uncovered), **level**. Once on the second level, turn and proceed to the **south end** of the parking lot. Look for the area marked “3133 Parking” on the pavement. Public parking is **ONLY** available in that section of the second level.

**PARKING ANYWHERE ELSE IN THE GARAGE OR ON THE PROPERTY MAY RESULT IN YOUR VEHICLE BEING TICKETED OR TOWED.** After parking, take the elevator to the ground level and cross over to 3133. Inside the 3133 lobby, take the elevator to the **third floor** and check in with the HSAG receptionist.

