



CPHQ Review Course

Saturday September 4, 2010
Phoenix VA Healthcare System
650 E. Indian School Road
Phoenix, AZ 85012

Have you thought about becoming certified in healthcare quality?

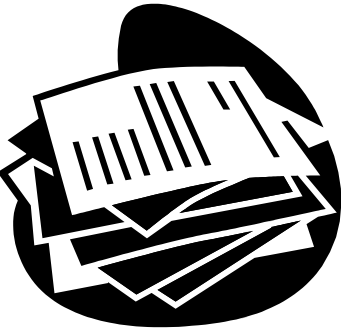
This course will help you prepare to take the CPHQ exam. All handouts are provided so you don't need to purchase a separate book for this course.

Applied to National Association for Healthcare Quality for 8.0 CE hours.

If you have questions about the program, please contact:

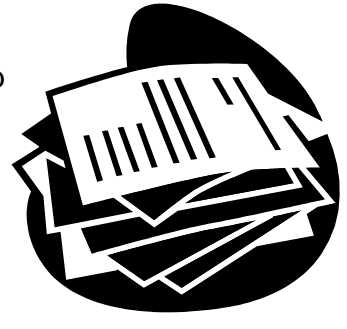
Nancy Claflin RN PhD CCRN CPHQ FNAHQ

602 277-5551, extension 7333 pager 602 779-3921



Agenda

7:15—7:30am	Registration
7:30—8:30 am	Management & Leadership
8:30—9:45am	Performance Improvement
9:45—10:00am	Break
10:00—11:30 am	Performance Improvement
11:30—12:30 pm	Patient Safety
12:30—1:00 pm	Lunch (included)
1:00—2:30 pm	Information Management
2:30—2:45 pm	Break
2:45—4:00 pm	Information Management
4:00—4:30pm	Wrap Up & Evaluation



Program Fee: \$125.00 for AzAHQ Member; \$160.00 for Non-AzAHQ Members
Class size limited to 12. You will receive confirmation from Holly Grems that you are registered for a slot in the class.

Register by logging into the AzAHQ website: <http://www.azahq.org/>
Click on Education. Under Educational Events, if you are a member, click on the member price, then log in using your username and password. Click on Select Product. Click on Select Payment Method. If you are not a member, click on the non member price, and you are taken to a similar screen. You can pay online using Paypal, or you can select Offline payment and mail your check to:

Holly Grems
AzAHQ Association Manager
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