

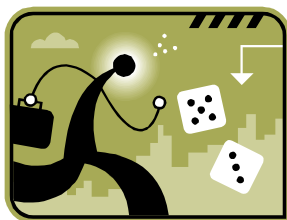


ARIZONA ASSOCIATION
for HEALTHCARE QUALITY

2008 Spring Conference

Risky Business of Quality

April 18, 2008
Friday
8:30 AM—4:30 PM



San Marcos Golf Resort
Crowne Plaza
“The Lodge” Conf Room
One San Marcos Place
Chandler, AZ 85225
(480) 812-0900

Agenda

8:00 am	Registration	
8:30 am	Introduction to Risk Management	Ann Totsch, RN, BSPA, MBA
9:30 am	Enterprise Risk Manager	Ann Totsch, RN, BSPA, MBA
10:30 am	BREAK	
10:15 am	Using Data	Ann Totsch, RN, BSPA, MBA
11:15 am	Claims Management	Ann Totsch, RN, BSPA, MBA
12:30 pm	Lunch	
1:00 pm	Membership Meeting	
1:30 pm	Workplace Safety	Maripat Burrell, RN, MSN, CPHRM
2:15 pm	Break	
2:30 pm	Effective Use of Technology to Drive Reliable, Safe, and Excellent Patient Care in Labor and Delivery A Success Story	Deb Dahl, BS, MBA Barbara LaBranche



Brought to you by:
**Arizona Association For
Healthcare Quality**
www.azahq.org

Risky Business of Quality

**Program Fee: \$125.00 for AzAHQ Member; \$160.00 for Non-AzAHQ Members
(Includes: Applied for 6.5 CPHQ credits, continental breakfast, lunch and snack.)**

You may now pay for this education session via

PayPal located on the AzAHQ website
Log onto <http://www.azahq.org/amember/membership.php>.
Type in your user name and password
At the next screen you will select which product and which
payment method you would like to use.

The rest is self explanatory

Complete this registration

Make a copy for your records

Enclose your check and mail into:

Holly Grems, AzAHQ Association Mgr
16501 N. El Mirage Rd., #826
Surprise, AZ 85374

Call in your reservation

To AzAHQ at (623) 680-9955

If leaving a message, please make sure you leave all of
the required information, or a phone number where you
can be reached.

Mail in your check.

Email your reservation

To: azahqassociationmanager@juno.com

Please provide all of the required information

Be prepared to pay at the door upon arrival.

Please make checks payable to AzAHQ.

Company/Institution/Organization: _____

Name _____

Position/Title/Credentials _____

H-Address _____

Wk-Address _____

H-City/State/ZIP _____

Wk-City/State/Zip _____

H-Phone _____

Wk-Phone _____

H-Email _____

Wk-Email _____

To get to the Crowne Plaza San Marcos Golf Resort take Chandler Blvd. to Arizona Avenue, and go South on Arizona Avenue. If you need additional directions, please contact the San Marcos Golf Resort at 480-812-0900

